



SAFETY CHARTER

This safety charter is designed to improve the safety of every passenger when travelling with Country Lion and has been produced in conjunction with BUSK UK. <http://www.busk-uk.co.uk> As a family run company Country Lion fully recognises the need for high safety standards up to and beyond the legal requirement, taking its responsibility very seriously.

The Country Lion Safety Guarantee:

- To provide a 1st class service.
- Fully maintained coaches meeting all legal compliances and beyond.
- Access to records/audit trails of driver walk around checks, vehicle defects/parts ordered etc., by prior arrangement. All of the company's maintenance and driver records are computerised and monitored directly by the DVSA, as Country Lion is a founder member of the Earned recognition scheme.
- Coaches with average age of 3 years.
- Coach fleet that includes ECE R66 Regulations vehicles (anti-crush roof)
- Professional drivers trained in all aspects of transporting passengers. CPC compliant.
- Drivers are DBS checked to the enhanced level.
- Coaches have two and three point safety belts, specific vehicles are fitted with all age three point belts.
- Coaches carry safety and emergency equipment, including a driver emergency kit.
- Coaches are fitted with ABS/retarder braking systems.
- Each vehicle is safety inspected and roller brake tested at least every 5 weeks, in our purpose-built testing facility.
- Coaches with clearly defined emergency exits, specified windows and roof hatches.
- Emergency planning procedures for drivers will be put into action in the unlikely event of a crash/breakdown.
- Safety announcements prior to beginning of a journey.

When we carry children or young people, the organiser/s of the trip is/are required to:

- Follow any instructions given by the driver. Drivers are legally in charge and have the same authority as an airline pilot or sea captain over who they carry.
- Ensure two adults sit by the emergency exit and familiarise themselves on how to operate it.
- Inform the driver immediately if any problem arises during the journey.
- Take all reasonable measures to ensure that children/young people do not cause any distractions that might affect the ability of the driver to concentrate on the important task of driving safely.
- Assist the driver in meeting the Driver's Hours Regulations.
- Ensure all passengers are wearing safety belts correctly and that belts are worn throughout the journey. Incorrectly worn safety belts carry the same legal penalty as not wearing a belt at all.
- Locate where all exits are positioned and where emergency and safety equipment is stored.
- Ensure luggage is stored safely and exits and aisles are kept clear.
- Ensure the organiser of the trip meets their legal duty to provide a safe journey for their party.
- Ensure that food and drink is not consumed on the coach and that all passengers observe the no chewing gum policy.

You are asked respectfully, to please leave the coach in the same condition at the end of a journey as it was at the beginning removing all passenger rubbish when leaving the coach.



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